

# 2002 *Network Q* Rally of Great Britain

## Frequently Asked Questions

### MISCELLANEOUS QUESTIONS

**1. Where is the event location?**

The rally headquarters and the Superspecial are based in Cardiff. The rest of the sport is on forest stages from near Brecon in the East to Carmarthen in the West. The same service area will be used for all three days of the event and will be located at Felindre near Swansea (Junction 46 of M4).

**2. What time do the stages open?**

The stage timings are shown in the provisional timetable published on the official website: [www.networkq.co.uk](http://www.networkq.co.uk). The opening times of the forest car parks will be published in the Official Programme – all advance ticket buyers will receive a copy of the Official Programme.

**3. What time will the event finish?**

The first car is due to start the final stage at Margam at 14.06 on Sunday 17<sup>th</sup> November. The finish ceremony is scheduled for 16.40 in Cardiff after that final stage.

**4. Where is the nearest station?**

Cardiff is a capital City and is served well by main line trains. The station nearest to Rally Headquarters is Cardiff Central. Direct line trains arrive from London Paddington, Swansea, Birmingham, Manchester, Liverpool, Nottingham, Bristol, Southampton, Exeter, Torbay and Portsmouth. Rail National Enquiries: 08457 484950. Tickets can be booked online at [www.thetrainline.com](http://www.thetrainline.com)

**5. Can we camp?**

Please remember the event takes place in late November, so a tent needs to be well pitched and adequate for the conditions. There are details of all types of facilities on the Wales Tourist Board website: [www.visitwales.com](http://www.visitwales.com). There are no camping facilities in Forest Car Parks. Cardiff Caravan Park is located just a mile from the city centre and includes a number of tent pitches.

**6. Can you send me a map of how to get there and the area?**

The full route details are available on [www.networkq.co.uk](http://www.networkq.co.uk). Our map sponsor is Ordnance Survey and their website is [www.ordsvy.gov.uk](http://www.ordsvy.gov.uk) It is also worth checking the Wales Tourist Board website: [www.visitwales.com](http://www.visitwales.com) or contact Cardiff Visitor Centre on 029 2022 7281.

**7. Is there public transport to get to and from the event?**

Cardiff is well served by public transport and so a visit to headquarters is easy. It is hoped that the park and ride service will operate to the Cardiff Superspecial track, to include pick up points in the city centre – more details will be available nearer the

time. The forest stages are not accessible by public transport. Cardiff Bus: 02920 396521.

**8. How do I get to the event by car from.....?**

From the East, come on the M4 across the Severn Bridge (£4.40 toll payable) or from the North down the M5, M50 and on to the M4. You can reach Cardiff city centre from Junctions 29, 30, 32 and 33 of the M4, from the East or West. If you are going to the Cardiff Superspecial, which is held in Cardiff docks, please follow the signs or directions that will be sent out with the tickets.

**9. Can I fly to Cardiff?**

You can fly by fixed wing aircraft and scheduled airline into Cardiff Airport. Airport tel: 01446 711111 or online at [www.cardiffairportonline.co.uk](http://www.cardiffairportonline.co.uk). Alternatively, Cardiff has its own heliport. Heliport tel: 029 2046 5880.

**10. How do I get information about Cardiff?**

Visit [www.visitcardiff.info](http://www.visitcardiff.info) or [www.cardiff.gov.uk](http://www.cardiff.gov.uk) or contact Cardiff Visitor Centre on 029 2022 7281 or by email at [enquiries@cardiffic.co.uk](mailto:enquiries@cardiffic.co.uk). The Visitor Centre can also advise on your accommodation requirements in Cardiff.

**11. Can you post me a timetable of events as they are updated?**

All updates can be found on [www.networkq.co.uk](http://www.networkq.co.uk). Don't forget that if you are buying a Day Pass or an Event Pass, you'll get an official programme before the event that will contain all the details you'll need.

**12. Is there free car parking available?**

On the forest stages, car parking is free to ticket holders. In Cardiff, normal local parking restrictions will apply. Further information regarding directions and parking arrangements for the Cardiff Superspecial will be sent with the Superspecial tickets. Public parking at Felindre Service Park is very limited and Swansea Council will be laying on a park and ride service.

**13. Do you arrange accommodation as well as tickets?**

We only market tickets to the Network Q Rally – for your accommodation needs in Cardiff, contact the Cardiff Visitor Centre on 029 2022 7281 or [enquiries@cardiffic.co.uk](mailto:enquiries@cardiffic.co.uk) or, for the rest of Wales, go to [www.visitwales.com](http://www.visitwales.com).

**14. Do you know the long range weather forecast?**

Seasonally, the weather will be cold and probably wet, for more accurate information go to [www.metoffice.gov.uk](http://www.metoffice.gov.uk)

**15. What do I need to wear?**

Be sure to wear warm and waterproof clothing and strong shoes if you are going to the forests. Rallying is very much an outdoor sport – whatever the weather.

**16. Do you take bookings for other Rallies?**

No, this is the booking office for the 2002 Network Q Rally.

**17. Can we reserve tickets and pay later?**

You can only reserve tickets using your credit or debit card to pay for them.

**18. What refreshments will be available at the venue?**

Specialist caterers have been appointed to the event and a full menu will be published in the Official Programme. Catering facilities will be available at every venue on the event.

**19. Are there any cash points at the venue?**

None in the forest stages but of course, as a capital city, the event host, Cardiff has plenty of cash machines and other banking facilities.

**20. Is viewing under cover?**

All grandstand seats for the Thursday, Friday and Saturday running of the Cardiff Superspecial are covered, however spectators are advised to dress warmly. The rest of the event is outdoors, so wrap up in warm, waterproof clothing.

**21. Can a person of any age spectate?**

Rallying is a family sport and all ages come – children 9-15 are half price and 0 – 8 are free in the forests but all have to pay for a grandstand seat at the Cardiff Superspecial.

**22. Are there facilities for the disabled?**

At the Cardiff Superspecial, there will be provision for some wheelchair users on a first come, first served basis. There will also be other identified disabled viewing areas – to be confirmed.

**23. Can a person in a wheelchair get into the forest stages?**

Parking is provided for all forms of motor vehicle and a disabled person may enter the forest car parks with the appropriate pass. However, the car parks consist of “unmade” road surfaces and any wheelchair user should be aware of the conditions before attempting to manoeuvre on these surfaces.

**24. Are there medical facilities nearby?**

St. John’s Ambulance staff and vehicles will man every venue and car park on the event. The event is marshalled and all areas of the event are in radio contact to ensure swift response to any emergency.

**25. How far ahead do we have to book?**

We will take telephone and internet bookings up to 11<sup>th</sup> November (subject to availability). To guarantee your place at Britain’s most exciting sporting event book now!

**26. Is there anything else we can do on the day?**

For details of all local events, go to [www.visitwales.co.uk](http://www.visitwales.co.uk) the Wales Tourist Board website or [www.visitcardiff.info](http://www.visitcardiff.info). Alternatively, contact the Cardiff Visitor Centre on 029 2022 7281 or Swansea Tourist Information Centre on 01792 468321 for suggestions.

**27. Do you have crèche facilities?**

We are sorry, we are unable to offer crèche facilities.

**28. Are animals allowed?**

No animals are allowed.

**29. Is the full amount payable in advance or can I pay a deposit and the balance later?**

Payment in full must be made at the time of booking. We accept all major credit and debit cards.

**30. Do we need a car pass?**

All advance ticket buyers will receive a relevant car pass together with their personal tickets. These car passes should be displayed as instructed. There are areas of forest stages and the service park where access is restricted to advance ticket buyers only. It is therefore important that display instructions for the car pass are followed.

**31. What about Foot and Mouth?**

In 2001, we worked with local and National government agencies to ensure all precautions were taken to minimise the impact of the event on the local environment as well as ensuring that the Rally took place along the agreed route. The majority of the route is in the forests of South Wales and all areas are open but we would ask all rally spectators to respect the environment.

**32. Can I take my trials motorcycle / mountain bike into the forest stages?**

We are sorry, but trials motorcycles / mountain bikes are not allowed into the forest stages.

**TRADE RELATED QUESTIONS**

**33. Is there corporate hospitality available at the Rally?**

Yes there is. The company responsible for the corporate hospitality is called Corporate Innovations and their telephone number is 01295 272747.

**34. What if I want to buy trade space to display at Felindre service park?**

You need to contact Whitbread Walker who is responsible for all the trade and display on tel 0292 058 3811.

**QUESTIONS RE TICKETS**

**35. How is the ticketing and car parking working this year?**

Spectators can watch the action from various different places – the Cardiff Superspecial, the forest stages and the service park in Felindre, near Swansea.

We will set up spectator areas at the car parks at different places per stage in the forests – these car parks may be miles apart from each other, but all will offer unique views of each stage of the rally.

The car parks will be divided into those that are solely for people buying advance tickets and those that are available for “on the day” ticket sales.

We will allocate different car parks and stages for different types of advance tickets so that we can manage the flow of spectators around South Wales.

**36. If I buy an advance pass and get to a Special Stage that is already full, what happens?**

We have restricted parking and spectator access for safety reasons in 2002. Dedicated areas have been set aside for all advance ticket buyers of event and day pass holders, who are therefore guaranteed access and parking.

**37. What if I want to combine stages offered on different tickets?**

This is not possible. In order to guarantee access and parking to advance ticket holders, we have created this ticketing plan. A number of opportunities have been reserved for “on the day” visitors and sales. The entry will be £20 adult and £10 children per stage and are available on a first come, first served basis, from the car park entrance. There is therefore no guarantee of access.

**38. Why are you charging a single person supplement?**

For Health and Safety reasons, we are restricting spectator access in to the forests. In order to ensure that maximum use is made of the car parks and we are able to accommodate as many spectators as possible, we wish to encourage car sharing.

**39. What type of tickets can I buy in advance?**

**Event Pass** (£75 adult, £37.50 child 9-15 years old) which guarantees access to two venues per day for all three days of the rally and unlimited access to the service park at Felindre. There are two versions of the event pass available, offering a choice of venues. These cannot be mixed and matched. Includes field access to the Cardiff Superspecial on Saturday night – grandstand upgrades are available for an extra £15 per person. Includes a relevant car park pass.

**Day Pass** (£30 adult, £15 child 9-15 years old) which allows access to two venues on one specified day of the rally. Day pass holders can also pay for access to the service park at Felindre in advance by paying a £7.50 supplement per person. Thursday and Saturday day passes include field access to the Cardiff Superspecial on the relevant night – grandstand upgrades are available for an extra £15 per person. Includes a relevant car park pass.

**Cardiff Superspecial** – Field entry £15 adult, £7.50 child (9-15 years old). Grandstand seats can only be purchased with the field entry for a supplement of £15 (Adult, child or infant).

**Walter’s Arena** – (£15 adult, £7.50 child). Available on Friday and Sunday and includes a relevant car park pass.

**40. What is Walter’s Arena?**

In partnership with the landowner, Walters Engineering, part of the stage at Rheola has been developed to create an additional mile of road to test the drivers and thrill the crowds, making it a great place for all the family to watch WRC at its best on both Friday and Sunday. This is the only individual forest stage available for advance purchase – adults £15 and children £7.50 per day.

**41. What is the Cardiff Superspecial?**

This runs on Thursday, Friday and Saturday evenings in Cardiff Bay. This is a specially constructed stadium and has an electric atmosphere as the rally cars take it in

turns to compete side by side on a double track featuring a water splash and bridge cross over. There are also fireworks displays and merchandise stands to make these real action-packed evenings.

**42. How do I get into the Cardiff Superspecial?**

The Cardiff Superspecial runs on three nights – Thursday, Friday and Saturday. All advance ticket buyers will receive maps showing parking areas and any Park and Ride facilities that will run on each evening. The event passes and Thursday and Saturday day passes include field entry to the Cardiff Superspecial on the relevant night. Anyone else wishing to attend the Cardiff Superspecial on any of the three nights should purchase tickets from the box office (£15 adult, £7.50 child for field entry per night). Grandstand seat upgrades are available for a supplementary £15 for adults, children and infants.

**43. What is a forest stage?**

These provide the real character of the rally – slippery, muddy forest roads that offer challenging driving conditions which only true World Champions overcome! These include Rheola, Margam Park and Halfway.

**44. What if I want to buy a ticket on the day for forest stages?**

A number of opportunities have been reserved for “on the day” visitors and sales. The entry will be £20 adult and £10 children per stage and are available on a first come, first served basis, from the car park entrance. There is therefore no guarantee of access.

**45. What is the service park?**

This is at Felindre, near Swansea and is where the action happens when the cars are not on a stage. This hub of activity is the nerve centre for all the media and teams and provides spectators with a first class taste of the action behind the scenes. Catering facilities, manufacturer displays, spectator attractions and merchandise stands combine to make the service park a must see venue.

**46. How can I get into the Felindre Service Park?**

Event passes allow free of charge access to Felindre at any time on Friday, Saturday and Sunday. Purchasers of a day pass may buy access to Felindre in advance for their day for a supplement of £7.50 per adult (£3.75 per child). Alternatively access tickets will be available on the day at £10 per adult (£5 per child) with no re-admittance and no guarantee of availability. Public parking at Felindre is very limited and Swansea council will be laying on a Park and Ride facility.

**47. What Grandstand seats are available and are children free?**

Grandstand seats are available for all nights of the Cardiff Superspecial on the Thursday, Friday and Saturday of the Rally. Adult field entry to the Cardiff Superspecial costs £15, children (aged 9-15) will incur a £7.50 charge for field entry and infants (8 years old or less) may gain field entry free of charge. Upgrades to grandstand seats are possible for an additional charge of £15 for adult, child or infant.

**48. Is there a booking fee?**

There is a booking fee of £1.50 for each transaction irrespective of the number of tickets ordered

**49. When are the tickets being posted?**

Mailing of tickets will start on 23<sup>rd</sup> October and will continue through to 11<sup>th</sup> November.

**50. Will my tickets be in an envelope with a logo on it?**

No, we are conscious of security and they will be dispatched in a plain envelope.

**51. Can you send the tickets to another address?**

Any change of address on booking your ticket must be confirmed in writing and a £15 administration charge will apply.

**52. What if I buy tickets / passes and then cannot go to the Rally, will I get a refund?**

No. There is a clear policy explained to telephone customers and within the Terms and Conditions of our on-line booking service that there are no refunds.

**53. What is the ticket hotline number?**

0870 121 2529

**54. How can I buy tickets online?**

Please go to [www.networkq.co.uk](http://www.networkq.co.uk) and follow the spectator information from there.